

LIMITED WARRANTY

BENZ Live Tool

Except as specified below, products sold hereunder shall be free from defects in materials and workmanship and shall conform to Benz Tooling - a Business Unit of SCHENCK USA CORP.'s published specifications or other specifications accepted in writing by Benz Tooling - a Business Unit of SCHENCK USA CORP. for a period of two (2) years or 4,000 hours, whichever comes first, from the date of invoice of the product.

Specialty Live Tools have a one (1) year or 2,000 hours, whichever comes first, warranty.

BENZ LinA Broach

Except as specified below, products sold hereunder shall be free from defects in materials and workmanship and shall conform to Benz Tooling - a Business Unit of SCHENCK USA CORP.'s published specifications or other specifications accepted in writing by Benz Tooling - a Business Unit of SCHENCK USA CORP. for a period of one (1) year or 2,000 hours (whichever comes first) from the date of invoice of the product or the tool is under the maximum number of hours of operation or number of strokes as specified in the LinA operation manual under section 7.3 Maintenance.

BENZ Right Angle Head and Speeders

Except as specified below, products sold hereunder shall be free from defects in materials and workmanship and shall conform to Benz Tooling - a Business Unit of SCHENCK USA CORP.'s published specifications or other specifications accepted in writing by Benz Tooling - a Business Unit of SCHENCK USA CORP. for a period of one (1) year or 2,000 hours, whichever comes first, from the date of shipment of the products. The foregoing warranty does not apply to any products which have been subject to misuse, neglect, accident, or modification. Benz Tooling - a Business Unit of SCHENCK USA CORP. shall make the final determination as to whether its products are defective.

Specialty Tools

Specialty tools may have a shorter warranty. Specialty tools produced by BENZ can be described as tools with extremely high rpm's where heat buildup is an issue or tools used in a damaging environment such as graphite, quartz, or ceramic manufacturing. The issues with these applications are the bearings and seals have a short or predetermined life expectancy due to the application or work environment. Tools used with internal coolant cannot be run dry and require the use of a 50-micron filtration to protect the seals. Tools with internal coolant seal contamination are not covered under warranty. Every tool sold is packaged with a drawing outlining the maximum and limited duty (ED) rpm. This should be always adhered to. Heat damage is not covered under warranty.

Applies To All Tools

The foregoing warranty does not apply to any products which have been subject to misuse, neglect, accident, or modification. Benz Tooling - a Business Unit of SCHENCK USA CORP. shall make the final determination as to whether its products are defective. Benz Tooling - a Business Unit of SCHENCK USA CORP.'s sole obligation for products failing to comply with this warranty shall be, at its option, to either repair, replace or issue credit for the nonconforming product where within fourteen (14) days of the expiration of the warranty period, (i) Benz Tooling - a Business Unit of SCHENCK USA CORP. has received written notice of any nonconformity; (ii) after Benz Tooling - a Business Unit of SCHENCK USA CORP.'s written authorization, Buyer has returned the nonconforming product to Benz Tooling - a Business Unit of SCHENCK USA CORP.; and (iii) Benz Tooling - a Business Unit of SCHENCK USA CORP. has determined that the product is nonconforming and that such nonconformity is not the result of improper installation, repair, or other misuse.

WARRANTY



Benz Tooling - a Business Unit of SCHENCK USA CORP. – Conover, NC 28613

THE FOREGOING WARRANTY AND REMEDIES ARE EXCLUSIVE AND MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BENZ TOOLING - A BUSINESS UNIT OF SCHENCK USA CORP. DOES NOT ASSUME OR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH ITS PRODUCTS. Buyer shall pass this warranty to any third-party purchaser of Benz Tooling - a Business Unit of SCHENCK USA CORP. products.

LIMITED LIABILITY

Neither Benz Tooling - a Business Unit of SCHENCK USA CORP. nor Buyer shall be liable for incidental or consequential damages, including but not limited to, the cost of labor, requalification, rework charges, delay, lost profits, or loss of goodwill arising out of the sale, installation or use of any Benz Tooling - a Business Unit of SCHENCK USA CORP. product. If Benz Tooling - a Business Unit of SCHENCK USA CORP. has any liability for breach of contract, breach of any implied condition, warranty or representation, the aggregate liability of Benz Tooling - a Business Unit of SCHENCK USA CORP. to Buyer shall be limited in respect of any occurrence or series of occurrences to the contractual value of the products or services that are the subject of the contract.

LIMITS and EXCLUSIONS

This warranty is void if the unit is subjected to misuse, neglect, accident, improper installation, or application, or if the unit was improperly repaired by the customer or by an unauthorized service technician. Warranty and general service is only available from Benz Tooling - a Business Unit of SCHENCK USA CORP. Please refer to the manufacturer's product warranty and operation manual for detailed information before using the product.

BENZ is not responsible for any additional or incidental damage to parts, fixtures, machines, loss of time, or any other incidental damages that may be caused by a malfunction.

This warranty is transferrable from the original end-user to another party if the machine is sold via private sale before the end of the warranty period.

This warranty does not restart if the tool is replaced under warranty. The duration of the warranty is based on the original ship date.

WARRANTY SERVICE

For tooling requiring warranty service:

- (i) Complete repair service form online: [BENZ service repairs metal](#) or
- (ii) Complete service request form on the following page.

Return your tool, along with a copy of the service request, to the address below:

BENZ Tooling, A Business Unit of SCHENCK USA CORP
Attn: Service
1232 Commerce St SW
Conover, NC 28613



SERVICE OR REPAIR REQUEST FORM

PLEASE PROVIDE REQUESTED INFORMATION BELOW AND RETURN FOR RMA

BILL TO:

COMPANY

ADDRESS

CITY

STATE

ZIP

CONTACT

PHONE

EMAIL

SHIP TO:

COMPANY

ADDRESS

CITY

STATE

ZIP

CONTACT

PHONE

EMAIL

MACHINE INFORMATION:

MANUFACTURER

MODEL

TOOL INFORMATION:

SERIAL NUMBER (EXAMPLE: 2-12345)

ARTICLE NUMBER (EXAMPLE: 711WWX00207E6A-195)

FORM OF TOOL APPLICATION

METAL

ALUMINUM

COMPOSITE

PLASTIC

OTHER

UNIT PURCHASED THROUGH

PURCHASE DATE*

* Purchase date is required for warranty coverage evaluation. Please attach documentation to verify date of delivery.

DESCRIBE REASON FOR REPAIR

SPECIAL INSTRUCTIONS

APPROVAL SIGNATURE

DATE

This signature authorizes BENZ to proceed with the evaluation of the aggregate noted on this form. BENZ charges a \$480.00 evaluation fee plus, shipping & handling should you decide not to have the item repaired following our estimate. Note that the aggregate will be returned disassembled, if not repaired. The evaluation fee is waived when proceeding with the repair and a purchase order or payment is received by BENZ within 30 days of quotation.

BENZ shall have at all times a first lien or security interest upon all equipment and other person property of CUSTOMER delivered to BENZ for evaluation or repair as security for CUSTOMER's payment for such services by BENZ. CUSTOMER shall not be entitled to possession of such property until all sums due BENZ for repair and/or evaluation shall first have been fully paid. If CUSTOMER shall not fully pay all sums due BENZ within 180 days of the date on which BENZ bills CUSTOMER for same, CUSTOMER shall automatically forfeit all rights in the property and such property shall become the property of BENZ without liability of BENZ to CUSTOMER whatsoever therefore and BENZ may sell or otherwise dispose of such equipment or property in any way it deems appropriate. CUSTOMER has reviewed this forfeiture provision and agrees that these terms are fair and equitable given the nature of CUSTOMER's property and the services being provided by BENZ.

International Shipments: For our customer shipping into the USA, please note that BENZ is not responsible for duties, fees or shipping charges that are attained in the repair process.

All service work is subject to the General Terms & Conditions of BENZ Tooling - a Business Unit of SCHENCK USA CORP.

A Business Unit of SCHENCK USA CORP.

1-704-529-5300 sales@Benz-Inc.com BenzTooling.com
1232 Commerce Street SW, Conover, North Carolina 28613



Revision Date: 3/21/2024